Contact Lens Patient Information

If you are interested in wearing contact lenses you will need a current eye exam with refraction and an additional exam called a contact lens evaluation. The goal of contact lens evaluation is to find the most appropriate contact lens for your optimal comfort and vision, as well as the safety of your eyes. There is an enormous variety of types, styles, materials, sizes and colors available. The cost of the contact lens evaluation depends on the type of lens being fit. Contact lenses are placed directly on the eye so they require expert fitting, careful instruction, conscientious care and compliance, as we as follow up examinations. Some patients may only require one evaluation session while others may require several to assure that your contacts fit well and your eyes remain healthy. We generally do not approve “extended wear” contact lenses. In other words, we do not recommend patients sleep in their contact lenses.

Contact Lens Evaluation Fee:

For first time wearers this fee includes contact lens evaluation, a starter lens care kit, insertion and removal lessons (if necessary), trial lenses when there are changes, and follow up visits required to complete lens evaluation. A staff member must witness a first time wearer insert and remove a contact lens successfully before a patient can leave the office with contacts. For patients already wearing contact lenses and coming in with their current contact lenses the evaluation is essentially to make certain there is a proper fitting, optimize your vision and ensure the safety of your eyes. The evaluation fee is to be paid on the day of the evaluation. The evaluation fee does not include the medical eye exam, medical visits not directly related to the current lens evaluation or the cost of the contact lenses. Patients are not charged for changes made to trial lenses or the follow up appointments required to finalize the lens evaluation. If either you or the Physician decides to discontinue contact lens use, there is no refund for the evaluation fee because time has been taken for measurements and examination services have been rendered.

Please strongly consider your decision regarding Multifocal (Bifocal) or Toric (Astigmatism Correcting) contact lenses if applicable. These lenses often do not offer the same level of visual clarity when compared to single vision contact lenses or glasses and may require additional fitting sessions, and therefore higher evaluation fees.

Vision Plans or Vision Insurance:

Vision coverage and benefits do vary. There is often a vision exam benefit and/or a budget for Glasses or Contact Lenses. We are able to check benefits on some plans, if you would like to view your benefit summary please notify the front office or the Technician before beginning your exam. Due to the difference in evaluation requirements the fees are different for a new patient evaluation versus an established patient evaluation. Once you are an established contact lens patient with our practice, we will have a record of a successful evaluation and you will not require lessons or a starter kit. As an established patient less benefit will be applied to the exam leaving more coverage to apply to the purchase of contact lenses. Please remember medical conditions are covered by medical insurance so in some situations you may be asked to provide a copy of your vision and medical insurance cards.

Contact lenses:

Contact lenses are to be paid for in full prior to being dispensed. Only unopened, unaltered, undamaged boxes of contact lenses purchased from Advance Laser and Eye Center of Arizona are eligible for exchange or return through our office. If you were originally evaluated with one lens and you require a change to a more expensive lens, the difference will be charged. Any lens changes made three months after a follow up visit will incur a re-evaluation fee. Lenses purchased elsewhere will need to be returned where purchased or you can contact the lens manufacturer for assistance.
Contact Lens Prescription:

You will receive a written copy of your contact lens prescription once the evaluation has been completed. Contact lenses may be ordered after the evaluation is complete. A contact lens prescription is usually valid for one year. However, there are some conditions that may require more frequent exams, if this is the case you will be notified and it will be documented. For your safety we are not able to authorize refills of any prescriptions more than one year old without another exam. If you purchase contact lenses elsewhere without an explicit refill authorization from Advanced Laser and Eye Center, we cannot be responsible for the accuracy of the examination. If you purchase contact lenses elsewhere within the one year expiration period we accept responsibility for the accuracy of the examination but cannot accept liability for the contact lenses, goods or services dispensed by another seller.

Children under 18 years of age must be accompanied by a parent/guardian during the evaluation process. We do not recommend contact lenses for children under 12 years of age unless they are medically necessary.

I understand:

- the importance of adhering to the proper lens care procedures and instructions I have received.
- that I have been instructed not to sleep in my contact lenses.
- that I am responsible for scheduling and keeping my appointments and that failure to do so could result in damage to my eyes or contact lenses.
- that if my eyes become red, feel painful, are light sensitive, develop discharge, or if my vision becomes blurry I need to remove my contact lenses and contact the Physician’s office.
- I should not sign this form if I have not had all of my questions answered or if I do not understand its content.

Patient Signature ___________________________ Date ____________

Patient Name Printed ________________________